EVE ROSS

1525 Senate Street, Law Library, 348F Columbia, South Carolina 29208 803-777-6109

EDUCATION

University of South Carolina School of Library and Information Science, Columbia, South Carolina MLIS, December 2014

University of South Carolina School of Law, Columbia, South Carolina JD, cum laude, May 2007

Brigham Young University, Provo, Utah

BA with University Honors in Linguistics, magna cum laude, August 1997

HONORS AND ACTIVITIES

MLIS program Beta Phi Mu (library and information studies honor society), 2015

Library and Information Science Student Association (LISSA), 2011-2014

JD program Order of the Coif; Order of the Wig and Robe

South Carolina Law Review editorial staff, 2005-2007

President of Just Democracy, a voting rights organization, 2006-2007

BA program Office of Research and Creative Activities undergraduate research grant

Violinist in the Brigham Young University Philharmonic Orchestra

Phi Beta Kappa and Golden Key National Honour Society

Pi Delta Phi (French national honor society)

EXPERIENCE

Reference Librarian, University of South Carolina School of Law, Columbia, SC June 2016 - present

Education

- I co-teach two sections of Legal Research, Analysis & Writing to 1Ls in fall and spring.
- I participate in the shared process of updating curricular materials for LRAW, which include online videos, online quizzes, instant polling, and collaborative in-person work.
- I co-taught Advanced Legal Research in Summer 2018 to upper-division law students.
- I supervised an upper-division student's Supervised Legal Research in Fall 2019.
- I provide guest lectures as requested: Advanced Legal Research (2016), Labor Law (2018, 2019), Torts (2020), and Beach Law (2021) in the law school; Sports Law (2017, 2018) at the honors college and masters levels; undergraduate Introduction to Information Literacy (2017, 2018) and graduate level Special Libraries (2020).
- I taught State Legislative History as part of the training for research assistants (2018).

Outreach

- I edit the law library's blog, <u>library.uofsclaw.org</u>, where I am sole author of each post that is not marked as guest author.
- I manage the law library's social media presence—@UofSCLawLib on <u>Facebook</u>, <u>Twitter</u>, and <u>Instagram</u>.
- I supervised an undergraduate volunteer who assisted with law library social media presence (Fall 2017).
- I organize or co-organize events and projects:
 - library orientation (2016-2020) and LibraryFest (2016-2019),
 - petition the South Carolina Supreme Court to revise a legal citation rule (2017),
 - create a new library postcard and revise the library brochure (2017),
 - recommend, implement, and provide ongoing training and troubleshooting for reference chat (2017-present) and a reference password manager (2019-present),
 - collaborations with the UofSC Law pro bono program to provide free legal answers through the South Carolina Bar's website (2017 and 2020),
 - the Richard T. Greener document display for the first Black graduate of UofSC Law (March 2018), the Memory Hold the Door biographies display (2018 and 2019), and book displays on timely topics (2018-present).
- I co-founded in Fall 2018 and continue to lead a law school faculty-staff team that provides about 15 Pop Up Tech Talks per schoolyear. These are short interactive demonstrations on practical technology topics that cannot fit in the curriculum. I recruit presenters throughout the law school; coordinate topics, scheduling, and marketing materials; and promote the talks through law school communications channels. The talks I personally lead are on the topics of Boolean searching, Fastcase, and web literacy (Spring 2019, Fall 2019, Spring 2020). Due to covid-19, one talk was changed to a video format and then the series was put on hiatus.

Librarianship and Service

- I staff the reference desk six or eight hours per week, responding to the legal research needs of law students, law faculty, bar members, the university community, government employees, and the public.
- As one of the law library's two liaisons to the *South Carolina Law Review*, I connected the law review editors with a curriculum they used the following year to train new staff members on legal academic *Bluebook* citation (2018), provided detailed consultation on a legal data visualization project (2019), and uploaded materials they needed during covid-19 lockdown (2020).
- I monitor new publications in designated subject areas (antitrust, conflict of laws, contracts, equity, regulated industries, and trade regulation; dictionaries, encyclopedias, formbooks, and practice aids) and recommend acquisitions.
- I create and update research guides for law students (<u>Current Events</u> and <u>Green Finance</u>), lawyers (<u>Cybersecurity</u> and <u>Law Firm Technology</u>), and the public (<u>South Carolina Court Forms</u>). The South Carolina Forms guide was co-authored with Aaron Glenn; together we indexed all 572 court forms on sccourts.org to make them keyword

- searchable. I overhauled four legal research guides for South Carolina librarians and their patrons (2018): <u>Business</u>, <u>Consumer</u>, <u>Employment & Labor</u>, and <u>Workers Compensation</u>.
- I serve on the university's Faculty Senate (2018-21) and the Faculty Senate's Ad Hoc Committee on Social and Racial Justice (2021-23), the university's Bookstore Committee (2020-23), and the law school's academic technology committee (2018-19 and 2020-21). I have also served on the law school's curriculum committee (2019-20), academic responsibility committee (2016-18), and committee for staff recognition programs (2017-18). With the committee for staff recognition programs, I was responsible for creating a Faculty FAQ that was added to the law school website (2018).

Assistant Librarian/Research Specialist, McNair Law Firm (now Burr & Forman), Columbia, SC

April 2011 - May 2016

- I provided on-demand legal research and competitive intelligence research for 110 lawyers in eight locations, as a team with one other information professional.
- I presented lawyer and paralegal training on information resources and provided on-call user support.
- I coordinated with the professionalism committee, conflicts analysts, records
 department, and IT department on the initial design and subsequent revisions of new
 business intake procedures. I delivered on average 20-30 reports per week analyzing
 public records information from multiple sources.
- I overhauled an InMagic/DBTextworks ILS containing more than more than 2,000 bibliographic records to prepare it to be made accessible to users via intranet. I created and applied customized controlled vocabulary subject headings for all records in the ILS. I cataloged acquisitions.
- I documented and presented the business case for acquisition or cancellation of information resources according to usage data and budgetary needs.
- I trained two part-time library workers to catalog new materials and update serials.

Adjunct Instructor, Paralegal Program, Midlands Technical College, Columbia, SC Summer 2011, 2012, 2014, 2015

- I taught Legal Bibliography to paralegal students in an ABA-approved paralegal program.
- I provided legal research instruction using print resources, free online resources, and Westlaw (2011) or WestlawNext (2012, 2014, 2015), as well as legal writing instruction culminating in a legal memorandum.

Associate Attorney, McNair Law Firm (now Burr & Forman), Columbia, SC September 2007 - April 2011

- I analyzed bond deals for compliance with securities and tax laws; facilitated information exchange among government officials, financial analysts, and ratings agencies; obtained preclearance from the Justice Department for referendum dates; and produced authorization, disclosure, and closing documents for \$1-\$50 million bonds.
- I drafted legislation and regulations to support the firm's government relations practice.

• I researched and wrote memoranda and litigation documents for other practice areas.

Summer Associate / Academic-Year Law Clerk, McNair Law Firm, Columbia, SC Summer 2005, Summer 2006, part-time during school years 2005-06 and 2006-07

• I researched and wrote memoranda for lawyers practicing in areas of banking, corporate, environment, employment, health care, procurement, public finance, real estate, and tax.

PUBLICATIONS

Iournals

- Eve Ross, Fastcase as a Supplement to Westlaw, SOUTH CAROLINA LAWYER, July 2020, at 14.
- Kristina Schwoebel & Eve Ross, Conference Proceeding, What Gets Libraries Sued: Measuring Librarian Fears against Statistical Realities, 4 SOUTH CAROLINA LIBRARIES, no. 1, article 12 (2020).
- Eve Ross, Book Review, *Data-Driven Law: Data Analytics and the New Legal Services*, 111 LAW LIBRARY JOURNAL, no. 2, at 275.
- Eve Ross, *Books Help Lawyers Learn Technology*, SOUTH CAROLINA LAWYER, November 2018, at 10.
- Eve Ross, South Carolina Law Librarianship in the Digital Age, SOUTH CAROLINA LAWYER, January 2017, at 10.
- Kurt R. Mattson & Eve Ross, 12 Business Lessons for Teaching the Business of Law, AALL SPECTRUM (March/April 2016).
- Eve Ross, Book Review, Locked Down: Information Security for Lawyers, 109 LAW LIBRARY JOURNAL, no. 2, at 340.
- Eve Ross, Book Review, *The Science of Persuasion: A Litigator's Guide to Juror Decision-Making*, 107 LAW LIBRARY JOURNAL, no. 1, at 134 (Winter 2015).
- Eve Ross, Incentives for Foreign Direct Investment in South Carolina: Care and Feeding of the Goose that Lays the Golden Egg, 4 S.C. JOURNAL OF INTERNATIONAL LAW & BUSINESS 1 (Fall 2007).
- Eve Ross, Comment, A Venerable Profession Enters the Global Economy: South Carolina Lawyers and the General Agreement on Trade in Services (GATS), 57 S.C. LAW REVIEW 969 (Summer 2006).

Newsletters and Blogs

Eve Ross, Book Review, No Visible Bruises: What We Don't Know about Domestic Violence Can Kill Us, Newsletter of the AALS Section on Pro Bono and Public Service Opportunities, January 2021, https://www.sectiononprobono.org/index.php/2021/01/25/book-review-no-visible-bruises-what-we-dont-know-about-domestic-violence-can-kill-us/.

- Eve Ross, Readers Advisory: Hood Feminism: Notes from the Women that a Movement Forgot, 46 SOUTHEASTERN LAW LIBRARIAN, no. 1, at 8.
- Eve Ross, Book Review, *Pushout: The Criminalization of Black Girls in Schools*, Newsletter of the AALS Section on Pro Bono and Public Service Opportunities, December 2020, https://www.sectiononprobono.org/index.php/2020/12/09/book-review-pushout-the-criminalization-of-black-girls-in-schools/.
- Eve Ross, Recent Acquisitions: Focusmate, 45 SOUTHEASTERN LAW LIBRARIAN, no. 4, at 10.
- Eve Ross, *Tech Tip: Faster, More Effective Screenshots*, 45 SOUTHEASTERN LAW LIBRARIAN, no. 3, at 2.
- Eve Ross, Book Review, *Maid: Hard Work, Low Pay, and a Mother's Will to Survive*, Newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Summer 2020, https://www.sectiononprobono.org/index.php/2020/05/16/book-review-maid-hard-work-low-pay-and-a-mothers-will-to-survive/.
- Eve Ross, Tech Tip: Turn the Screens Off and Give Yourself a Break, 45 SOUTHEASTERN LAW LIBRARIAN, no. 2, at 4.
- Eve Ross, Closed Stacks, 45 SOUTHEASTERN LAW LIBRARIAN, no. 2, at 11.
- Eve Ross, Tech Tip: Sources for Digital Icons, 45 SOUTHEASTERN LAW LIBRARIAN, no. 1, at 11.
- Eve Ross, Book Review, *Palaces for the People: How Social Infrastructure Can Help Fight Inequality, Polarization, and the Decline of Civic Life*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Fall 2019, at 2.
- Eve Ross, Tech Tip: Effective Short Linking on Instagram, Twitter, and Elsewhere, 44 SOUTHEASTERN LAW LIBRARIAN, no. 3, at 3.
- Eve Ross, Book Review, *Dopesick: Dealers, Doctors, and the Drug Company that Addicted America*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Summer 2019, at 2.
- Eve Ross, Library Profiles: UofSC Law Library Teaches Technology Skills by Ambush, Using Pop-up Tech Talks, 44 SOUTHEASTERN LAW LIBRARIAN, no. 2, at 19.
- Eve Ross, Book Review, You Can't Go Wrong Doing Right, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Spring 2019, at 5.
- Eve Ross, Book Review, *American Hate: Survivors Speak Out*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, December 2018.
- Eve Ross, Book Review, *The Refugees*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Fall 2018, at 4.
- Eve Ross, Book Review, *Not a Crime to Be Poor: The Criminalization of Poverty in America*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, Summer 2018, at 4.

- Eve Ross, Book Review, *Evicted: Poverty and Profit in the American City*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, March 2018, at 4.
- Eve Ross, Book Review, *The New Jim Crow: Mass Incarceration in the Age of Colorblindness*, PRO BONO & JUSTICE, newsletter of the AALS Section on Pro Bono and Public Service Opportunities, December 2017, at 4.
- Eve Ross, *What Library Directors Need to Know about PEGA-SIS*, PEGA-SIS BLOG (January 24, 2017), https://pegasisblog.wordpress.com/2017/01/24/what-library-directors-need-to-know-about-pega-sis.
- Eve Ross, Book Review, *The Governance and Regulation of International Finance*, AALL SPECTRUM BLOG (April 6, 2014).
- Eve Ross, Review of Hot Topic: What's My (Bottom) Line? Managing Law Firms Through the Great Recession, newsletter of the Private Law Libraries Section of AALL (August 2013).
- Eve Ross, SEC Amends Municipal Disclosure Requirements, GOVERNMENT LAW & NEWS, newsletter of the Government Law Section of SC Bar (Summer 2010).

submitted to newsletters and blogs

SEAALL 2021 Annual Meeting a Knockout submitted March 2021 to Southeastern Law Librarian

PRESENTATIONS

- March 19, 2021, Rumbling with Vulnerability: Round Robin Exercises based on Brené Brown's Dare to Lead, with Cas Laskowski and Janeen Williams at SEAALL Annual Meeting.
- January 29, 2021, South Carolina Legal Research Using Google and Other Free Online Resources, public webinar sponsored by an ALA/Google "Libraries Lead with Digital Skills" grant.
- July 1, 2020, Effective Legal Research Using Google and Other Free Online Resources, one hour of CLE sponsored by SC Commission on Prosecution Coordination, delivered virtually.
- May 14, 2020, Researching Local, State & Federal Codes, continuing education for South Carolina public and academic librarians, presented virtually through the South Carolina Library Association (SCLA) and South Carolina State Library.
- April 2, 2020, panel participant, Forum on Covid-19 Legal Issues, presented virtually through University of South Carolina School of Law.
- October 11, 2019, What Gets Libraries Sued? poster session with Kristina Schwoebel, SCLA. Repeated at ALA Library Research Round Table's Library Research Seminar VII, October 17, 2019.
- July 16, 2019, *Discussion Den: Social Media and Your Library* at American Association of Law Libraries (AALL) Annual Meeting.

- June 6, 2019, Teaching Technology Skills by Design, by Ambush, and in Context, with Amy Milligan and Gary Moore, CALI Conference, June 6, 2019.
- February 15, 2019, Legal Research in the Age of Artificial Intelligence, one hour of CLE sponsored by SC Attorney General's Office.
- December 13, 2018, *South Carolina Code of Laws*, presenter of one-hour segment in all-day workshop *Basic Legal Research Training*, continuing education for South Carolina public librarians, held at Richland Library.
- November 7, 2018, *Data-Driven Legal Research*, co-presenter with Dan Brackmann at UofSC School of Law's Bits and Bytes.
- November 1, 2018, *Shine a Light on Legal Research*, co-presenter in double session (presented 30 minutes on South Carolina Code of Laws) at SCLA/SELA.
- July 14-17, 2018, Building a Digital Index of South Carolina Court Forms, poster session, AALL.
- April 13, 2018, Building a Digital Index of South Carolina Court Forms, TEDDY Talk, South Eastern chapter of the American Association of Law Libraries (SEAALL).
- October 13, 2017, Building a Digital Index of South Carolina Court Forms, poster session with Aaron Glenn, SCLA.
- June 15, 2017, Professional Social Media: More Fun than [Barrel Emoji] [Monkey Emoji], presenter, CALI Conference.
- March 4, 2016, Real Talk about SCSLA, presenter, South Carolina chapter of SLA.
- February 24, 2015, Leadership Summit Recap, presenter, South Carolina chapter of SLA.
- October 23, 2014, Spark Talk: Meet Them Where They Are (Hint: They Are at Their Own Professional Conferences), co-presenter, South Carolina Library Association.
- January 25, 2014, How to Find Crucial Information Lightning Fast, presenter, Legal Staff Professionals of SC.
- October 30, 2013, Metrics 101: Proving Your Value, co-presenter, SLA IT & Legal Divisions.
- January 31, 2013, Find it Free and Fast on the Net: Strategies for Legal Research on the Web, copresenter, National Business Institute. Presented with updated content February 2015.

PROFESSIONAL MEMBERSHIPS AND DEVELOPMENT

American Association of Law Libraries (AALL), 2011-present

- Selected for Leadership Academy, August 2020, unable to attend virtually due to lack of funding and no time off.
- Member, Poster Session Award Jury, 2019-20, unable to serve due to meeting being made virtual without a poster session.
- Chair, Emerging Leader Award Jury, 2018-19; jury member 2017-18.

- Chair, Outreach and Publications Committee, Professional Engagement, Growth and Advancement Special Interest Section (PEGA-SIS) 2019-20; overhauled bylaws with Bylaws Committee, 2017-18; Member-at-Large and webmaster, 2015-17.
- Attendee at AALL Annual Meeting in Seattle 2013 (CONELL); San Antonio 2014 (first place team at hackathon); Chicago 2016 (SIS Leadership Training; organized #PEGAprep16 photo contest, host for first-time attendee); Austin 2017 (volunteer at registration desk and association lunch); Baltimore 2018 (poster session; volunteer at hospitality desk and association lunch; host for first-time attendee); Washington 2019 (volunteer at SEAALL poster; host for first-time attendee).
- Volunteer, SC working group, National Inventory of Legal Materials, 2011

South Eastern chapter - American Association of Law Libraries (SEAALL), 2016-present

- Treasurer, 2021-24.
- Member, Inclusion, Diversity, Equity, and Accessibility (IDEA) task force, 2021.
- Co-Chair, Local Arrangements Committee for SEAALL 2021 (made virtual due to covid-19), 2018-21.
- Member, Newsletter & Public Relations Committee, 2019-21.
- Presented virtually at 2021 Annual Meeting; scheduled to present in 2020, cancelled due to covid-19; presented in Nashville, TN 2018; attended in Lexington, KY 2015.

Center for Computer-Assisted Legal Instruction (CALI), institutional member

- Member of CALI Editorial Board 2017-present. Reviewed one lesson each year: 2017, 2018, 2019.
- Co-presenter in Columbia 2019; presenter in Phoenix 2017 and Columbia 2019.

South Carolina Library Association (SCLA), 2017-present

• Presenter in Greenville, 2018; poster session in Columbia, 2017.

South Carolina Bar Association (bar number 74856), 2007-present

- Member, Technology Committee, 2018-present (chair, courtroom technology subcommittee, 2018-2019)
- Volunteer, South Carolina Free Legal Answers, 2017 and 2020
- Chair, Legal Research Focus Group, 2014

Special Libraries Association (SLA), 2011-2017

- Past President, South Carolina Chapter 2017 (President 2016, Director/President-Elect 2015, library school liaison 2014); coordinated merger with North Carolina to form Carolinas Chapter, 2017.
- Attendee in Boston 2015, and at Leadership Summit in Baltimore 2015

COMMUNITY SERVICE

- Member, Columbia Racial Justice Coalition 2016-present
- Member, Board of Directors Family Shelter 2010-2012

- Chair, Volunteer Income Tax Assistance committee SC Bar Young Lawyers Division 2010-2011 (committee received ABA First Place for Service to the Public award)
- Voting Machine Technician Richland County Election Commission 2006-2009

LANGUAGES AND CERTIFICATIONS

• French - working proficiency

- Mandarin basic proficiency
- Russian working proficiency
- HTML, CSS basic proficiency
- Ex Libris Primo VE Certified Administrator, February 2020
- Ex Libris Alma Certified Administrator, May 2020
- Mental Health and Well-being Competency Certificate, UofSC Office of Organization and Professional Development, October 2020